

TWIN TIERS CHRISTIAN ACADEMY

- **What is a 1:1 Chromebook program?**
 - Beginning in 2018-2019, all students in grades 7-12 were given a school-purchased Chromebook. The Chromebook is integrated into instruction at TTCA.
- **What about students in grades 5 & 6?**
 - Students in grades 5 & 6 will receive technology instruction, and they will make use of the school's laptops. The laptops will not be sent home with students.
- **Why did TTCA implement a 1:1 Chromebook program?**
 - "...a student-focused education" is part of the TTCA mission. Through the use of technology, students have the ability to learn in new and individualized ways as we broaden the school's curriculum beyond what is offered on the school campus.
 - The TTCA 1:1 Chromebook Program places the most useful technology in students' hands at all times.
 - The TTCA 1:1 Chromebook Program allows teachers to engage their students in interactive and collaborative ways that are not afforded by traditional instruction.
 - Chromebook integration into classroom instruction allows our teachers to expand their repertoire of instructional modes.
 - Use of ebooks allows for the enhancement and interactivities that a traditional book cannot provide.
 - In sum, the TTCA 1:1 Chromebook Program provides a host of advantages and benefits to students, teachers and parents.
- **Does this mean that TTCA is going to ebooks in all classes?**
 - No. Students will still have and use traditional textbooks in many of their classes. However, if an ebook is available and it meets the standards and requirements at TTCA, it may be used.
- **How are the Chromebooks purchased?**
 - Chromebooks are purchased through the TTCA general operating budget and through donations made available to TTCA.
- **Why were Chromebooks chosen and not laptops or iPads, etc.?**
 - Security
 - Less susceptible to viruses
 - Durability
 - Consistent application from class to class
- **How will the Chromebooks be used in the classroom?**
 - First and most importantly, the Chromebook does not replace the teacher or minimize the importance of the teacher in the classroom. Chromebooks will be used as follows:
 - to manage student assignments
 - to differentiate instruction
 - to collaborate beyond the classroom walls
 - to increase student organization (i.e. notetaking, etc.)
- **Does this mean all of the homework is to be done on the Chromebook?**
 - No. Though the Chromebook may be needed for some assignments, many assignments will continue to be completed via traditional means.
- **My student has limited internet (or no internet) access at home. Can the Chromebook still be used?**
 - Yes. Though access to the internet is necessary for many of the Chromebook's features, there are settings for the Chromebook that will allow it to be used off-line.
- **How will students be protected against inappropriate web content?**
 - *Lightspeed Relay* is a cloud-based program that will protect students whether at school, home, or any place that they are signed into their Google account.

- **When will my student receive the Chromebook?**
 - All families (i.e. one parent/guardian & student) will be required to attend a Chromebook distribution meeting at the beginning of the year. Multiple meeting times will be available to accommodate families' schedules. Chromebooks will be issued at the conclusion of the meeting.
- **Can students bring our family-owned Chromebook or device to school?**
 - No, students will need to use their school-issued device. Our Chromebooks will be set up using our school's domain and each will have the protection of *Lightspeed Relay*.
- **Is my student responsible for his/her own Chromebook?**
 - Yes, students need to treat their Chromebook with care. Chromebooks should never be left unattended. When not in use, a Chromebook should be in its school-issued case and be locked inside the student's locker (padlocks can be rented from the school office). Students should never place anything (i.e. textbooks, book bags, etc.) on top of the Chromebook.
- **How should my student care for the Chromebook?**
 - Like any expensive device, it should be treated with care. Do not leave the Chromebook where it could be exposed to extreme cold (i.e. in the car overnight) or extreme heat (i.e. direct sunlight). Do not place the Chromebook on the floor or leave it anywhere it may be dropped, stepped on, or otherwise damaged.
- **What happens if the Chromebook gets lost, damaged, or stolen?**
 - A lost or stolen Chromebook must be reported to TTCA immediately and should also be reported to the proper authorities if off-campus theft occurs. Any damage due to intentional or unintentional abuse or misuse to the Chromebook must be reported to TTCA immediately. Students must contact the TTCA office or Mrs. Murray, technology director, at bmurray@ttcany.org or 607-739-3619 ext. 239.
- **Is the student responsible to pay for repairs?**
 - Malfunctioning or broken hardware deemed to be due to a defect of the product under normal use will be covered by TTCA. If the needed repair is the result of a misuse or neglect, the repair will be covered under the school's Chromebook insurance program.
- **What is the Chromebook insurance program?**
 - The TTCA Chromebook insurance program covers necessary repairs that result from accidental damage, fire, or natural disasters. Parents are responsible to pay the insurance deductible. Parents will need to complete a Chromebook Insurance Form before repairs are made or a new Chromebook is issued. More information can be found on the Chromebook Insurance Form accessible on our website.
- **Can documents be printed from Chromebooks?**
 - Work completed for school will be shared with teachers electronically, so printing is not necessary. If students want to print at home with a Chromebook, they can do so using "Google Cloud Print." Students can reference instructions on how to print from Google Cloud here: <https://support.google.com/chrome/answer/1069693?hl=en>.
- **When should the Chromebook be charged?**
 - Students must charge their Chromebooks at home each night. Provision is not made in the classroom to charge Chromebooks. A fully-charged Chromebook has a 10-hour battery life, plenty of time to make it through a school day.